

Terms & Conditions of Booking

1. BOOKING YOUR STAY Booking enquiries can be made by telephone or email. Advance bookings can only be secured by the payment of a deposit, the amount of which depends on the length of your stay, as follows: up to 4 nights - the value of the first night; 5 nights or more - 25% of total booking value. All deposits paid will be deducted from the final bill.

2. PAYMENT METHODS We accept all major credit and debit cards, cash and personal cheques. Cheques are only accepted by prior arrangement and must be received at least seven banking days before arrival. Personal cheques should be made payable to – Bahamas Hotel. Payments made by credit card will attract a handling fee of 2.5% of total cost of booking. No charge is made for payments made by debit card. Please note that we do not accept charge cards, e.g. American Express or Diners Club. All payments for accommodation must be paid either before arrival (if paying by cheque) or on arrival (for all other payment methods). It is agreed by the signatory that any outstanding accounts, following departure, may be deducted by the hotel management using the signatory's credit or debit card details.

3. CANCELLATION OR CURTAILMENT OF BOOKING The hotel management reserves the right to make the following cancellation charges: More than 4 days notice - loss of deposit; 4 days or less notice or no show - 100% of total cost. Late arrival or early departure - 100% of the period unused. Should the hotel management be able to re-let cancelled accommodation, the above cancellation charges will be waived. We strongly recommend that you arrange holiday insurance in order to cover unforeseen circumstances. In particular, that you are covered for cancellation or curtailment of your booking.

4. ARRIVAL AND DEPARTURE Rooms will be made available from 2pm on your day of arrival or earlier by prior arrangement. If you are likely to arrive later than 6pm then please advise the hotel management accordingly. On day of departure, we request that room(s) are vacated by 10am.

5. LIABILITY The hotel management will not accept responsibility for the loss or damage to the property of guests unless the property is placed with the hotel management for safe keeping. Each room has a free, off road, car parking space. The management does not accept responsibility for the loss or damage to vehicles in the car park, or property contained therein. Guests are reminded not to leave any valuables or other items in their vehicle. Sensible precautions will help to maintain our incident free record.

6. SMOKING In line with English law, The Bahamas operates a strict NO SMOKING policy within all areas of the building. Smoking is allowed on the front patio only. Due to the punitive penalties that may be levied against the hotel for flouting of this law, any guest(s) who do smoke within the building will be requested to vacate their room(s) immediately, with no refund.

7. ALCOHOL The Bahamas has a fully licensed bar for use by guests. Guests are prohibited from consuming alcohol on the premises that was not purchased from the hotel bar, without prior consent of the management. Management reserve the right to charge the following "corkage" fees to guests who wish to consume alcohol purchased from off the premises: Wine - £8 per bottle/box; Beer - £2.50 per bottle/can; Spirits - £20 per bottle; Champagne/Cava - £25 per bottle. Fees will be added to the guest account, for payment prior to departure.

8. UNSOCIABLE BEHAVIOUR In the event of unsociable behaviour by a guest or group of guests that causes unacceptable noise or disturbance to other guests, resulting in complaints, cancellation or curtailment by other guests; the offender(s) will be asked to leave without refund and the head of the party of the offending guest(s) agrees to pay any costs resulting from the said behaviour.

9. DAMAGE The costs of any damage caused to the hotel, its fabric, decoration, fixtures, fittings, furniture or equipment by a guest or group of guests shall be fully re-imbursed by the guest(s) in question prior to departure. The management reserve the right to estimate the costs of any such damage. Any monies paid by the guest(s) in excess of the actual costs of replacement/reinstatement will be refunded.

10. UNREGISTERED GUESTS All guests are required to register on arrival at the hotel. Registered guests are prohibited from allowing non-registered guests from staying in their rooms beyond 10pm, without prior consent of the management. Management reserve the right to charge a fee of £50 per non-registered guest accommodated in the hotel for any period of time beyond 10pm. Such fees will be added to the relevant registered guest account, for payment prior to departure.

11. PETS With the exception of registered guide dogs, we do not cater for people with pets.